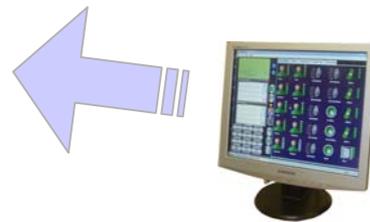


IP PBX OPERATOR CONSOLE FOR SMALL BUSINESSES



The Operator Console application provides a fully functional receptionist / switchboard control tool. It provides visual and text based information to enable the receptionist in an office to easily manage the flow of calls.

The software application is installed on the receptionist / operator's computer and can be set to automatically appear when a call comes in and then disappear once the call has been dealt with. At a glance the operator can see who is on the phone, who is on hold or parked and where incoming call are coming from.

The Operator Console has been designed to work most effectively with a touch screen monitor, although it will work with any monitor available. A Search and Text Messaging facility enables the operator to handle incoming calls by finding users and informing a busy user of a call on hold for them.

Features:

- Graphical status indication
- Search and Text Message facility
- Park and Hold calls
- Queued call information
- Automatically appears when incoming call rings in
- Touch Screen monitor compatible
- Installs on to Receptionist / Operator's computer
- Windows, Mac, Unix compatible